

10 YEAR WARRANTY

Conditions of Guarantee

- * The Guarantee period commences on the date of original purchase and applies to products located within our delivery zone (Victoria)
- * The original invoice or receipted delivery docket must be retained and produced as proof of purchase.
- * This Guarantee applies to the one piece polyethylene structure of the tank and does not extend to accessories such as the strainer, outlet, valve, tap, overflow or any other fittings, parts or accessories. This Guarantee also excludes replacement of any tank contents.
- * Any accessories supplied but not manufactured by ROTOMADE will be covered by the relevant manufacturer's warranty. This Guarantee does not apply to any fittings, parts or accessories not manufactured by ROTOMADE or any damage, fault or defect as a result of such fittings, parts or accessories.
- * This Guarantee does not apply to the tank colour which may in time fade or change.
- * Tanks are designed and manufactured for the storage of cool water. In the case of water at elevated temperatures or bore water, the water must be cooled prior to storage. This Guarantee will not apply where, in ROTOMADE ' sole opinion, any default or fault is due to storage of water at elevated temperatures or bore water that has not been adequately cooled.
- * The Customer must strictly follow all installation instructions including but not limited to instructions concerning the fitting of flexible hose from the outlet. Poly, PVC or metal is not a flexible hose. Installation instructions are supplied when the tank is delivered or may be downloaded from our website www.rotomade.com.au. Failure to strictly comply with these instructions renders this Guarantee void.
- * This Guarantee will not apply, and the Guarantee will be void, in circumstances where, in Rotomade Pty Ltd ' sole opinion: (i) the product has not been properly installed and maintained in accordance with Rotomade installation instructions; or (ii) after-sale modifications have been made to a product or the installation of accessories or fittings that are not suitable for the particular product; or (iii) a product has been used for any purpose other than strictly for the purpose for which it was intended; or (iv) a tank has at any time been used to transport water; or (v) a tank

was not properly secured or had an unsound base or the tank site was not properly prepared; or (vi) any defect or fault is due to war, riot, civil commotion, terrorist activities or Act of God.

* Repair work is undertaken at ground level and may be undertaken by Rotomade personnel or, at Rotomade' option, a qualified third party repairer it nominates. Tanks that are located on stands must be brought down to ground level before Rotomade can commence replacement or repair work. The Customer will be responsible for all costs and expenses associated with bringing tanks down from stands or digging them out of the ground for replacement or repair work. The Customer will be responsible for all landscaping, plumbing and electrical works and the costs of lifting equipment and additional labor hire for any repair or replacements.

Rotomade will not be liable for any damage or loss in the course of delivery. In the event that the product is not brought within the free delivery area, the Customer will be responsible for additional travel expenses.

* Rotomade must be notified of any defect or fault within 7 days of it occurring, and be given an opportunity to inspect the tank within 30 days of such notification. Failure by the Customer to ensure compliance with these requirements renders this Guarantee void.

* Repair or replacement of products pursuant to this Guarantee will be on a pro-rata basis, based upon the original purchase price and having regard to the time remaining of the Guarantee period as a proportion of the total Guarantee period.

* To the full extent legally permissible, the liability of Rotomade shall be limited in the manner stated in this Guarantee. Rotomade shall not be liable for any injury or loss or damage (whether direct, indirect, special or consequential) or liability suffered or incurred by the Customer or any other person or entity arising out of or in any way connected with the supply or operation of any products, or any fault or defect in any products, whether in contract, tort, negligence or otherwise.